ASI COMMUNICATION SKILLS COURSES FOR PGs (MS/DNB TRAINEES) 2020 (ASICOMS)

An endeavour by ASI to improve the Communication Skills of trainees - a vitally important non-operative skill for ensuring high quality care

No course fee

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Prof. Pawanindra Lal
National Convenor
ASI COMMUNICATION SKILLS COURSES

Dr. Indu Arneja
Ph.D. (Psychology), MBA (Hospital Administration)

PRINCIPAL COURSE FACULTY
ASI COMMUNICATION SKILLS COURSES

• Director
Indian Institute of Healthcare Communication
• Core Group Member
(Health and Mental Health)
National Human Rights Commission
• NABH Assessor (IRCA)
• External Assessor NQAS (MOHFW, Govt. of India)
• Master Trainer - Communication in Healthcare
  • Dale Carnegie Trained Trainer
  • Dale Carnegie Trained Leadership Trainer

FOR PLACES ON COURSES STARTING FROM APRIL 2020, PLEASE CONTACT PROF PAWANINDRA LAL
Email: profplal@gmail.com
COURSE SCHEDULE

9.00 - 9.15 Am
Introduction and overview of the course

9.15 – 10.15 Am
Importance of effective communication in patient care

10.15- 11.15 Am
Developing communication competency (including verbal and non-verbal communication)

11.15 – 11.30 Am - TEA

11.30 – 1.30 Pm
Essential communication skills for conducting patient interview and information sharing (based on Calgary Cambridge guide)
All done through role plays and discussion

1.30 – 2.00 Pm - LUNCH

2.00 – 4.30 PM
Updating the family of a critically ill patient and Breaking bad news
All done through role plays, videos and discussion

4.30- 4.45 Pm
Concluding remarks and feed back