

**ASI COMMUNICATION SKILLS COURSES FOR PGs  
(MS/DNB TRAINEES) 2020 (ASICOMS)**

**An endeavour by ASI to improve the Communication Skills of  
trainees - a vitally important non-operative skill for  
ensuring high quality care**

**No course fee**

<b>DATE</b>	<b>PLACE</b>	<b>TRAINEES</b>	<b>PLACES</b>
31 Jan	MAMC, DELHI	24	FULL
6 Feb	MAMC, DELHI	24	FULL
13 Feb	AIIMS, RISHIKESH	24	FULL
15 Feb	MAMC, DELHI	24	FULL
5 March	MAMC, DELHI	24	FULL
14 March	MAMC, DELHI	24	FULL
April	HYDERABAD	24	AVAILABLE

**Prof. Pawanindra Lal**

***National Convenor***

**ASI COMMUNICATION SKILLS COURSES**

**Dr. Indu Arneja**

Ph.D. (Psychology), MBA (Hospital Administration)

***PRINCIPAL COURSE FACULTY***

**ASI COMMUNICATION SKILLS COURSES**

- Director  
Indian Institute of Healthcare Communication
  - Core Group Member  
(Health and Mental Health)  
National Human Rights Commission
    - NABH Assessor (IRCA)
- External Assessor NQAS (MOHFW, Govt. of India)
- Master Trainer - Communication in Healthcare
  - Dale Carnegie Trained Trainer
  - Dale Carnegie Trained Leadership Trainer

**FOR PLACES ON COURSES STARTING FROM APRIL 2020, PLEASE  
CONTACT PROF PAWANINDRA LAL**

Email: [profplal@gmail.com](mailto:profplal@gmail.com)

## **COURSE SCHEDULE**

**9.00 - 9.15 Am**

**Introduction and overview of the course**

**9.15 – 10.15 Am**

**Importance of effective communication in patient care**

**10.15- 11.15 Am**

**Developing communication competency (including verbal and non-verbal communication)**

**11.15 – 11.30 Am - TEA**

**11.30 – 1.30 Pm**

**Essential communication skills for conducting patient interview and information sharing (based on Calgary Cambridge guide)**

**All done through role plays and discussion**

**1.30 – 2.00 Pm - LUNCH**

**2.00 – 4.30 PM**

**Updating the family of a critically ill patient and Breaking bad news**

**All done through role plays, videos and discussion**

**4.30- 4.45 Pm**

**Concluding remarks and feed back**